

Client/Server Messaging System v3.28

Feedback

1 Contact

You can contact Connection Software using any one of the following methods:

Post: Support
Connection Software
391 City Road
LONDON
EC1V 1NE
UK

Telephone: 020 7713 8000
+44 20 7713 8000

Fax: 020 7713 8001
+44 20 7713 8001

Email: support@csoft.co.uk

Web: www.csoft.co.uk

It will help us to offer you a faster service if you can quote your Customer Number when contacting us. If you do not have one or do not know it you can still contact us.

2 Feedback

We have made every effort to provide the support that you may need in online documentation but we do want to hear about problems, and suggestions for improvements. All messages will be carefully analysed and provide important input into future planning.

If you would like to provide feedback then please mail, fax or email the appropriate form (shown below) back to us.

Email Template

We try to automatically process received Emails so that we can provide a faster and better service to you. It would greatly help us to help you, if you would cut and paste the following template into your email message and then complete the empty fields.

Please put the word "Feedback" in the email Subject: field.

Send your email to support@csoft.co.uk

If you don't like this idea then please feel free to ignore our request - in any case we will try to respond promptly and helpfully.

----- START OF TEMPLATE -----

CUSTOMER NUMBER:

YOUR NAME:

YOUR EMAIL:

DAY PHONE:

MOBILE PHONE:

PRODUCT NAME: Client/Server Messaging System v3.28

VERSION NUMBER:

BUILD NUMBER:

OPERATING SYSTEM(S): Windows 95 Windows 98 Windows NT 4.0

COMMENTS:

----- END OF TEMPLATE -----

CUSTOMER NUMBER Leave this blank if you are unsure.

VERSION NUMBER: This can be found under the Help Menu by choosing the "About" option.

If you wish, you may attach one or more of log files to your email. We will request specific files if we need them when we discuss the issue with you.

Fax Template

Please cut and paste the following template into your fax message and then complete the empty fields.
Send your fax to +44 (0) 20 7713 8001

----- START OF TEMPLATE -----

CUSTOMER NUMBER:

YOUR NAME:

YOUR EMAIL:

DAY PHONE:

MOBILE PHONE:

PRODUCT NAME: Client/Server Messaging System v3.28

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COMMENTS:

----- END OF TEMPLATE -----